

Financial Policy

Applicability

These terms apply to all transactions conducted on the GuardEx website and are subject to acceptance by GuardEx.

General Provisions

These terms, along with our Privacy Policy, govern all financial transactions on the GuardEx website. By using our site or making a purchase, you agree to these terms.

Payment Methods

GuardEx accepts all major credit cards for online payments. Customers can securely enter their card information on our website.

Late or Missed Payments

If a payment is late or missed, GuardEx services will be halted until payment is received.

Refund and Cancellation Policy

GuardEx offers a satisfaction guarantee. Prorated refunds will be issued for the remaining amount of the subscription, including any trip or maintenance fees.

Plan Commitments

- 5-Year Plan: Customers who sign up for the 5-year plan are committed to this duration, with payments made upfront. Financing options are available.
- 3-Year Plan: Customers who sign up for the 3-year plan are committed to this duration, with payments made upfront. Financing options are available.
- 1-Year Plan: Customers who sign up for the 1-year plan are committed to this duration, with payments made upfront. Financing options are available.
- Monthly Plan: Customers on the month-to-month plan pay each month without a long-term commitment.

Receipts and Additional Services

Customers will receive an email receipt after each payment. Additional services requested will be quoted separately after consultation with our team.

Customer Support for Financial Inquiries

For any financial inquiries, customers can reach us at:

- Phone: 314-441-4739
- Email: jpratt@guardexstl.com

Privacy and Security

GuardEx ensures the privacy and security of customers' financial information through encryption and secure payment gateways. We are committed to protecting your personal information.

Invoice and Billing Statements

Customers will receive an email receipt after each payment. For any additional services, a separate quote will be provided.

Updating Payment Information

Customers are responsible for keeping their payment information up to date. They can update their payment details online or by contacting our support team.

Pricing Based on Home Size

All packages are priced based on the size of the home and the scope of requested services. Homes larger than 3,500 sq. ft. may incur additional fees.

Contact Information

For financial inquiries or support, customers can contact us at:

- Phone: 314-441-4739
- Email: jpratt@guardexstl.com
- Website: [GuardEx STL](#)

Dispute Resolution

In case of any disputes or complaints related to financial transactions, customers are encouraged to contact our customer service team using the provided contact information.

Financing Options

GuardEx offers financing options for long-term plans. For more details on financing terms, please contact us directly.